

# Why **vivida bkk** is the best for me ...

More than just excellent service:  
Your advantages at a glance.

**Reliability  
brings a sense of  
security.**



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## **We are there for you personally when it really matters.**

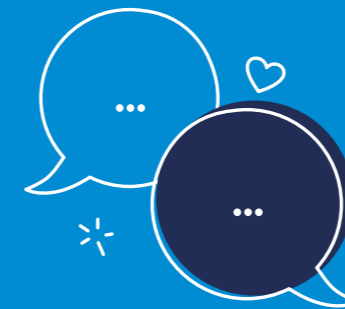
### **You can count on it:**

As a statutory health insurance company, we answer your health questions quickly and competently. We listen to you and offer you clear answers – in a personal conversation as well as at one of our many locations throughout Germany, at courses and seminars or online.

### **Services (selection)**

- Bonus programs – Prevention and being active pay off
- Mother's Account (MamaKonto) – For a good start in life
- Optional premium refund plan – Staying healthy pays off
- Free MedHotline – Expert doctors advise you individually
- Free online seminars – For more quality of life and vitality
- Online services – E.g. conveniently submit sick leave online
- Professional dental cleaning – Thoroughly clean teeth
- Opinion of a 2nd dentist (2te-Zahnarztmeinung) – Lower copay with the dental prosthesis care

**You can find all services from A to Z at:  
[www.vividabkk.de/leistungen](http://www.vividabkk.de/leistungen)**



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Around 900 health experts  
advise and support you individually  
in your life situation.

# We put the focus on people.

## In our opinion: Health is the most precious thing in life.

Each individual life situation is very complex and cannot be compared to that of other people. So it's all the more important for you to have a partner by your side who understands you, a partner who puts your health and that of your family and loved ones first. We care about the health of our insured customers. That's why we

take care of your concerns with a large, strong team of professionals with practical experience: We care for you with respect and are happy to help you. With us you can stay healthy, restore or improve your health. This is what we work for every day with our experience, competence and with deepest conviction.

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### Active Bonus or Preventive Care Bonus

The vivida bkk supports and strengthens your commitment to a healthy lifestyle and your health care. For this, we reward you financially as well.

Stay healthy  
– we'll help you to do so.



### Receive a bonus – it's easy:

- Request a bonus booklet
- Have sports activities or preventive measures (e.g. preventive dental care or vaccinations) confirmed.
- Receive up to 100 euros annually in the Active Bonus plan or 10 euros per preventive measure.

You can find more information at:  
[www.vividabkk.de](http://www.vividabkk.de)



## Preventive Care Reminder Service: So that you and your family never miss a preventative medical check-up!

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Prevention is the best way to ensure a healthy life. Regular preventive medical check-ups ensure safety. Activate the preventive care reminder service now:  
[www.vividabkk.de/erinnerungsservice](http://www.vividabkk.de/erinnerungsservice)



## We take care of your whole family.

Different questions come up in every life situation: Students are concerned about different issues than working adults, new parents, athletes or seniors.

Our offers for you are as individual as the different stages of your life and your plans for life.

### Benefits for families (selection)

- Bonus programs – for adults and children
- Electronic Patient Record – all health data at a glance
- Early start (Früh gewinnt) – automatic reminder service for child and youth preventive check-ups
- The perfect vaccination protection – for the whole family
- Mother's Account (MamaKonto) – additional benefits during pregnancy
- Co-insurance of your family, free of charge
- Osteopathy – the gentle treatment method for the whole family
- and much more.

Just ask us for details, we will be happy to help you.



## We even provide service when you are healthy.

The topics of prevention, and thus generally maintaining health, are at the top of the agenda at vivida bkk. Therefore, healthy customers especially benefit from selected offers.

### Precautionary measures (selection)

- Preventive examinations – prenatal care, preventive care for children and youths, cancer screening, preventive dental care
- Health courses (also online) – up to 300 euros per year
- Perfect vaccination protection abroad – so that you can travel safely and carefree
- Long-term care advice and long-term care insurance – experts advise you individually
- Supplementary dental insurance – exclusive insurance coverage thanks to additional benefits

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## Automatically well informed: the free newsletter.



The employees of vivida bkk are excellently trained health professionals who deal with issues every day like quality of life, getting and staying healthy, medicine, healing methods and much more.

We will be happy to keep you up to date on these topics – use the newsletter to do so and receive the latest news and lots of interesting information about your health from us, free of charge.

Simply register at: [www.vividabkk/newsletter](http://www.vividabkk/newsletter)

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## Because sharing makes us happy.

### Recruit customers – shared satisfaction is double satisfaction

The secret to customer satisfaction is realizing that good customer service is not a gift, it's your right.

Sharing good experiences is fun and gives us the unique feeling of doing something good for our family, friends and acquaintances. Take the opportunity and recommend us to others.

Simply visit: [www.vividabkk.de/kundenwerben](http://www.vividabkk.de/kundenwerben)



As a small thank-you, you will receive a bonus of 25 euros for each newly acquired customer.

### Recommended by customers

The vivida bkk – an “excellent health insurance company”!  
Customers are happy to recommend vivida bkk.

**vivida bkk**

78044 Villingen-Schwenningen

**Customer centre**

T 0800 3755 3755 5\*

F 0800 3755 3755 9\*

info@vividabkk.de

www.vividabkk.de

**Medical consultation**

MedHotline 0800 3755 3755 3\*

International MedHotline +49 7720 9727 11555

Costs vary depending on connection and telephone provider

\*Toll free for mobile phones/landline phones

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